

Sentiment Analysis to Segregate Attributes using Machine Learning Techniques: A Survey

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Abstract - Sentiment analysis is about classifying and identifying attributes of expression. There are various platforms - twitter, facebook, Imdb where people express their opinion. On this platform it is important to recognise the opinion of people. Using machine learning techniques we can segregate people's opinion as positive, negative, neutral. We can also use this to segregate users reviews on products. This will help companies to deploy efficient solutions.

Key Word: Machine learning, BERT, Naïve bayes, SVM, Neural networks

1. INTRODUCTION

There are many online platforms on which user's express their views. There are social platforms, movie reviews platforms, product reviews platforms. Users use their freedom of speech to express their reviews, opinion. However, they don't consider it's implication on the society.

This online platforms are great medium to express their views, opinions, criticism, contentment. However same can be used to create negative impact on the society. It can be also used to spread hatred, false political propaganda, defamation, negative image of product or person. Hence it is important to segregate user's opinions in broadly three categories positive, negative or neutral. This is where sentiment analysis comes into picture. Using appropriate machine learning techniques we can identify and classify users opinion. Users reviews, opinions can not be used directly to perform sentiment analysis. We need to use crawler, data scraper to gather users data. Perform preprocessing on the collected data and convert into a format suitable for building model using which we can identify and classify users sentiment. This model can be used on social media platforms, IMDB movie reviews and product review platforms to capture sentiment of users. This will help to identify people who are trying to spread false narrative, hatred, racism. We can take proactive measures to curb such people from spreading false narratives. It will help companies to sell their product better by analysing user's sentiment. This will help companies to deploy solutions and products based on users preferences. This will help normal users to select a particular product based on its positive or negative reviews. So, sentiment analysis helps in broader perspective.

2. LITERATURE REVIEW

2.1 Machine learning techniques

Machine learning techniques are used to categorized text into positive, negative or neutral. In this we need two datasets namely training and testing datasets. Training dataset is needed for learning documents and testing dataset is needed for evaluation.

Two types of algorithms are there such as supervised algorithm - SVM, Naïve bayes, KNN, maximum entropy and unsupervised algorithm - Neural networks.

In Naïve bayes we calculate probabilities of categories given in a test dataset by calculating combine probabilities of words in those categories. Naïve bayes algorithm works fast at decision making. It does not require huge learning dataset before learning begins.

In SVM support vector machine we do mapping of input set into high dimensional feature space. It is a model based on statistics. It is based on minimization of structural risk. In this we compute hyper plane to segregate data set. It has high scalability and learn larger patterns because complexity does not depend on dimensionality of feature space. It has the capability to upgrade training patterns.

In K-nearest neighbour, category labels are attached to training datasets. In this method an element is classified based on its k-nearest neighbours. In this we use graph algorithms. We compute Euclidean or Manhattan distance.

In Maximum Entropy we convert labelled feature datasets to vectors using encoding. This vector is used to compute weights to each feature set which is aggregated to compute most likely label for a given feature data set. It is used to recognise parallel phrases between pairs of languages with small training data set.

In Neural Network, it comprises of neurons where the neuron is the basic input. In this weights are associated with neuron to calculate function of its input. NN works faster when training dataset contains relations.

2.2 Decision tree learning

This method is based on the concepts of tree data structure. In this we calculate root to child path to compute desired value.

It is hierarchical structure in which internal node represent test attribute, branch represent outcome, leaf node represents children node. There are various decision tree algorithms ID3, C4.5 and CART.

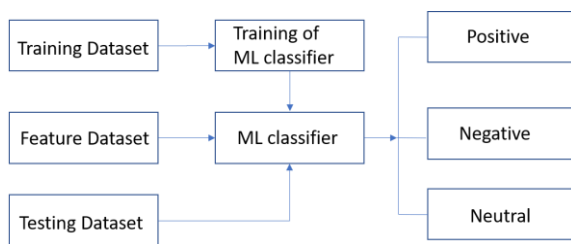
2.3 Information theory and coding

In this mutual information, Residual Inverse Document Frequency (RIDF), TF-IDF are used for sentiment analysis and its classification.

2.4 Semantic orientation approach

This approach is based on unsupervised learning. It calculates inclination of word to positive or negative clustering.

3. PROPOSED SYSTEM



System architecture is shown in fig. First we collect raw data and perform pre-processing on given data. We apply data inspection and data cleaning on given data. Pre-processing on given data helps to remove redundant data. There are two datasets training data set and testing dataset. In learning dataset we are given given sentences which are already classified as positive, negative or neutral. This training dataset will be feed to BERT model which takes pre-train deep bidirectional representations from unlabeled text by jointly conditioning on both left and right context in all layers. As a result, the pre-trained BERT model can be fine-tuned with just one additional output layer to create state-of-the-art models for a wide range of tasks, such as question answering and language inference, without substantial task-specific architecture modifications. This will help to identify and classify attributes holistically.

4. CONCLUSION

In this Papers we learn about various machine learning algorithms. Although each algorithm is good in some aspect we can use new technique BERT to improve overall efficiency by identifying and classifying attributes holistically.

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