

ASSESSING THE EFFECTIVENESS AND PERFORMANCE OF AN INTEGRATED WEB SERVICES FRAMEWORK

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Abstract - In the current industrial landscape, there is a growing need for software applications that can handle model simulation and physical prediction tasks. Professionals in this field are constantly seeking effective and efficient ways to achieve their objectives. As a result, there is a demand for simple methods of accessing on-demand software services without the hassle of configuring or maintaining them individually. To address this issue, I have developed a comprehensive solution in the form of a web-based framework. This innovative approach integrates various software applications and allows users to easily access the services they need through E-Commerce. The proposed service-oriented architecture offers numerous advantages that will be thoroughly explored and analyzed in my thesis. To provide practical insights into the implementation of this integrated framework, we will examine two typical "Simulation Software as a Service" (SMaaS) implementations. Additionally, we will conduct extensive surveys among users to gather valuable feedback and evaluate their overall experience with the system. Through this research, our goal is to showcase the effectiveness and efficiency of our proposed framework and its potential to transform the way software applications are accessed and utilized in today's digital era. By offering a user-friendly platform for accessing a variety of software applications, our framework provides a convenient solution for professionals looking for efficient ways to carry out model simulation and physical prediction tasks.

Key Words: Web Services, Framework, Integration of the web services and web framework, effectiveness.

1. INTRODUCTION

Integrated Web Services Frameworks (IWSFs) are an all-encompassing solution designed to assist developers in the creation, deployment, and management of web services and APIs in a highly efficient manner. These frameworks serve as a one-stop shop for streamlining the development of APIs, while also prioritizing the integration of essential security features like authentication and authorization tools to safeguard the integrity of the services. Moreover, IWSFs come equipped with a range of advanced functionalities, including the ability to design deployment versions and ensure optimal performance levels by incorporating built-in load balancing capabilities. Additionally, developers have the

advantage of monitoring the usage of their services through comprehensive tracking tools, enabling them to effectively manage errors and troubleshoot any issues that may arise. Overall, IWSFs provide a robust and versatile platform for developers to create and maintain high-quality web services and APIs with ease.

In the industrial sector, there is a growing demand for professional software applications that can handle model simulations alongside physical predictors effectively. Experts recommend using specialized software applications for this task, as they are best suited to manage complex simulations. The cost of building hardware infrastructures to support these applications has led to a shift towards third-party computation power providers that offer data storage space and other benefits. The Software-as-a-Service (SaaS) delivery model has become increasingly popular due to its cost-effectiveness compared to perpetual licensing options. This model allows for remote access through thin client architectures using cloud resources, resulting in quick setup times and cost savings for customers who only pay for services when needed.

2. VIRTUAL NETWORK COMPUTING

Virtual Network Computing (VNC) is a robust system that allows users to remotely access and control a computer over a network. This cutting-edge technology operates on a client-server model, where the computer hosting the VNC server shares its desktop environment, and another computer running the VNC client can access and manage it. One of the standout features of VNC is its platform-independent protocol, which enables it to function seamlessly across various operating systems. This versatility means that individuals can effortlessly connect to and oversee computers from any location worldwide, regardless of the software or hardware being used. When a client establishes a connection with the server, the server's desktop is transmitted to the client, while also receiving input from them in real-time. This bidirectional communication capability allows users to remotely administer, offer technical support, and collaborate with others using only their computers. VNC provides an incredibly flexible solution for remotely accessing and managing computers. In recent years, VNC has gained popularity due to its user-friendly interface and adaptability. Some well-known

implementations of VNC include RealVNC, TightVNC, and UltraVNC. Whether you are working remotely or assisting someone in a different part of the world, VNC is a valuable tool that can facilitate efficient and quick completion of tasks.

3. THE ADOPTION OF SOFTWARE AS A SERVICE (SAAS)

The adoption of Software as a Service (SaaS) has experienced a significant surge in popularity, thanks to the rise in the number of service providers and notable industry achievements. This growth has played a crucial role in driving the expansion of SaaS companies. In response to the challenges faced within this sector, Simulation as a Service (SMaaS) has emerged as an extension of the SaaS model. SMaaS offers clients access to a variety of tools through its software platform, which is versatile enough to function across multiple platforms and cater to both general and specialized fields.

The primary advantage of utilizing a SMaaS system lies in its capacity to cater to a wide range of users with different needs and purposes. This diverse user base consists of software vendors offering their tools, students using these tools for educational purposes, educators integrating the system into their teaching methods, and resource providers tasked with maintaining the system. It is crucial for all stakeholders to recognize that the success of the SMaaS system can directly impact their own outcomes, whether positively or negatively. Therefore, organizations must be proactive in aligning their objectives with the system's adaptability and risk management strategies, as conflicting goals among stakeholders can potentially hinder overall success. It is essential for organizations to navigate these complexities with careful consideration and flexibility in order to achieve their desired outcomes effectively.

The original concept of SMaaS, also known as Social Media as a Service, aimed to establish a system that could evolve and adjust according to the needs of its users, all while safeguarding their data. This involved implementing a versatile approach to both design and execution, allowing for seamless modifications without disrupting ongoing operations. The primary objective was to offer users a dependable platform that can accommodate their changing needs while upholding the security and confidentiality of their data. Essentially, SMaaS was created as a dynamic and user-focused solution that can grow in tandem with user requirements and preferences, all the while maintaining a robust data protection framework.

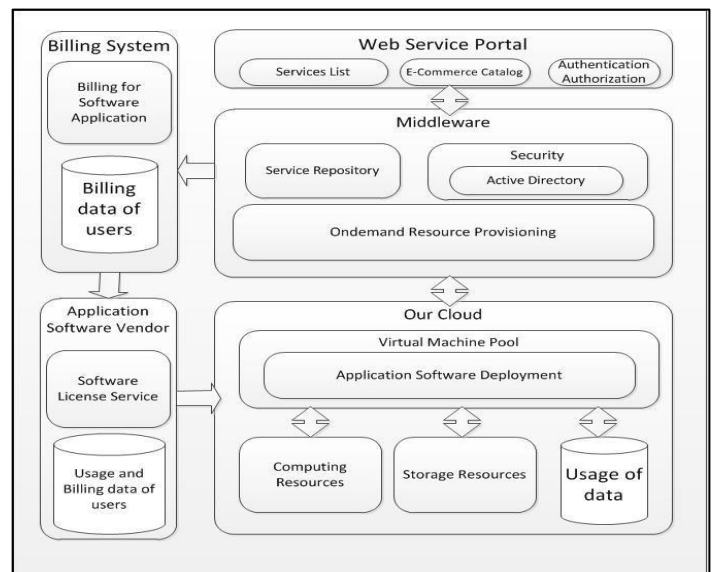


Figure-1: Cloud Computing SMaaS Design.

4. ARCHITECTURE OF SERVICE-ORIENTED

Service-Oriented Architecture (SOA) is a strategic design methodology used in software development to create systems with independent, self-contained services that can function independently. While this approach offers flexibility and scalability, it can also present challenges related to data integrity when multiple services access the same data concurrently. In order to overcome these challenges, web service composition needs to have mechanisms in place to handle interruptions and exceptions effectively. This can be achieved through the implementation of either backward recovery, where the system reverts to a previous state, or forward recovery, where the system continues to operate despite encountering errors. By incorporating these recovery methods into the design of the architecture, software systems can maintain data integrity and ensure seamless operation even in the face of unexpected events.

In order to guarantee a smooth operation, web service development is incorporating rule-based techniques to verify the accuracy of execution. These techniques entail establishing a series of rules and conditions that dictate the interactions between services and shared data resources. By upholding these rules, developers are able to avert conflicts and discrepancies that may arise during service interactions, ultimately ensuring a seamless user experience. By implementing these rule-based techniques, developers can increase the reliability and efficiency of web services, ultimately leading to a more robust and user-friendly platform for users to engage with.

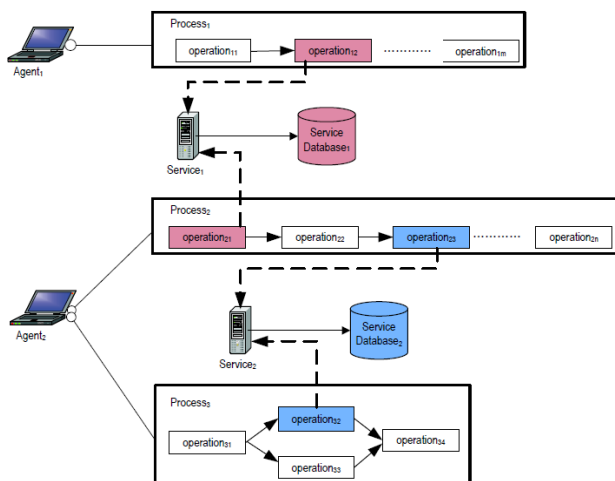


Figure-2: Process Execution in an SOA.

5.WEB SERVICES PORTAL

In business environments, users seek cost-effective, adaptable, and scalable solutions to meet their needs. When it comes to HPC software, the client-server architecture is commonly utilized. Most HPC software is designed with either a graphical user interface (GUI) or a command line option for usability. However, the importance of incorporating services into this design approach is often overlooked.

The modern era has witnessed a significant increase in the availability of software services for customers to utilize. To facilitate access to and utilization of these services, it is crucial to develop an online portal that serves as a platform for users to research, purchase, and effectively use these services. This portal should be easily accessible to all users with Internet connectivity, ensuring that everyone can participate in and benefit from the ongoing technological advancements.

From the perspective of the user, this online portal serves as a gateway that opens up a plethora of opportunities and possibilities. Users are granted access to a wide array of software services, empowering them to select the ones that best cater to their unique needs and preferences. Moreover, the advantages of this portal extend beyond mere accessibility; users also have the option to curate their own service library, thereby simplifying future usage and conserving precious time. In today's rapidly evolving digital landscape, the presence of an online portal that facilitates seamless access and utilization of software services is of utmost importance. By offering a gateway to all available options and empowering users to create their own service library, this platform delivers unparalleled convenience and operational efficiency. Consequently, it is essential for businesses to prioritize the development and integration of such portals in order to maintain a competitive edge in the industry.

6.POLYMER PORTAL

Drupal is known as an open-source Content Management System (CMS) that allows for the creation and management of digital content. The development of this site is being overseen by the Open Source Community (OSC), a group responsible for maintaining and improving the Drupal CMS.

The Polymer Portal is a collaborative project that was established through a partnership between PolymerOhio, Inc. and the OSC back in 2007. This portal serves as a valuable resource for individuals interested in computer education, 3D modeling, and accessing commercial software modeling and simulation services. It aims to provide a wide range of resources to enhance efficiency within the polymer industries, which encompass innovative materials, plastics, and rubber.

Referred to as a "one-stop resource," the Polymer Portal offers various software services all in one place, catering to enterprises across different sectors. By providing a centralized location for these services, the portal strives to support businesses in optimizing their operations and staying competitive in the market.

6.1. User Experience

Our system is designed to cater to the diverse needs of potential clients who can be categorized into two main groups: academic users and industrial users. Each group has unique requirements and preferences that our simulation services and training resources aim to address. These services are made possible by the generous sponsorship of our service provider, allowing users to access a wide range of options once they log in successfully. A catalog of services and training programs is available for users to explore, providing them with the opportunity to select the software that best suits their needs and add it to their shopping cart for purchase. After users complete their purchase, they are immediately given access to the services they bought in a quick and efficient manner. They can simply click on a link to be directed to the platform without the need to sign in again, ensuring a seamless and hassle-free experience. For those interested in training services, their web browser will take them to Moodle, a platform with a wide range of training course resources. Moodle is an external software service that operates using the Remote Desktop Connection Protocol and offers numerous resources that can be accessed online. It is a valuable tool for both academic and commercial users, allowing them to access and upload seminar materials and courses. This makes Moodle an indispensable platform for individuals looking to expand their knowledge and skills in various fields.

6.2.Architecture

Currently, the Polymer Portal offers a wide range of Common-off-the-Shelf (CotS) services that are categorized

into five different groups. These services are the foundation of the portal's offerings and allow users to fully utilize the platform. One notable service is P4, also known as the Polymer Property Predictor Portal, a web-based simulation tool that allows users to conduct computations on any polymer molecule. To access this service, simply log in to the portal and you can start using this powerful tool immediately. Another valuable service available on the portal is the Production Flow Analysis and Simplification Toolkit, or PFAST. This online simulation tool is designed to simplify the process of Production Flow Analysis for both industrial and academic users. It helps streamline the methods used for this purpose, making it a valuable resource for those looking to optimize their production processes. Additionally, it is commonly known by its acronym, Production Flow Analysis and Simplification Toolkit (PFA), making it easier to recognize and utilize. With its user-friendly interface and comprehensive features, PFAST has gained popularity among professionals in various industries.

6.3.Implementation

In order to successfully bring to life the vision for the Polymer Portal, it is essential to incorporate a range of powerful modules. These modules are integral to the overall performance and effectiveness of the portal. Among the key modules that are vital to the success of the platform are a sophisticated shopping cart system, a robust Customer Relationship Management (CRM) tool, and advanced single sign-on capabilities. Each of these modules has been carefully designed to fulfill a specific function and enhance the overall functionality of the portal, ensuring a seamless and user-friendly experience for all users.

The component architecture of the Polymer Portal is a fundamental framework that provides a detailed blueprint for the various components that make up the portal. It not only defines the structure of these components but also elucidates how they interact with each other to create a cohesive and functional platform. Through a meticulous selection and integration of these modules into the system, we can ensure a user-friendly experience that is both seamless and efficient. Understanding the importance of these modules and the overall component architecture is crucial in order to achieve the desired goals and outcomes for the Polymer Portal. It is through this thoughtful design and implementation that the portal can truly fulfill its purpose and provide value to its users.

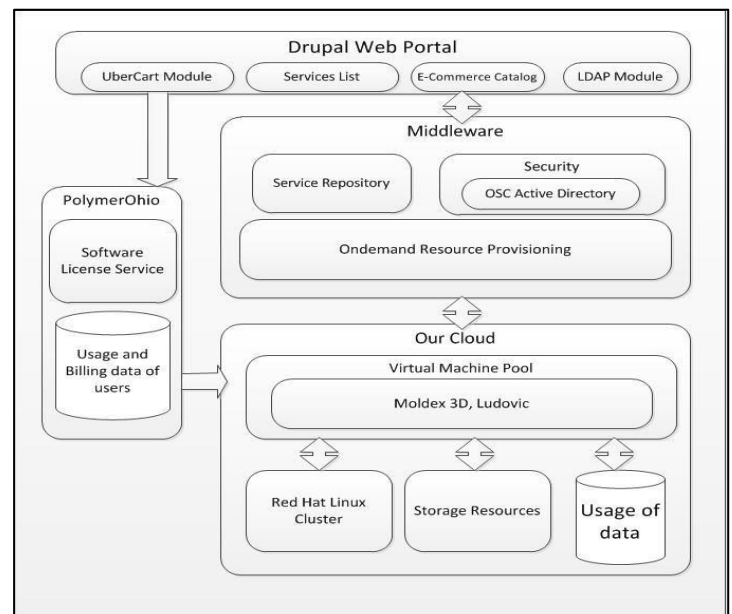


Figure-3: Architecture of Polymer Portal Components.

7.CONCLUSIONS

The main goal of this thesis is to introduce a detailed framework that combines various online elements and software services into a single website. This integration aims to achieve cost efficiency, smoother operations, and improved user satisfaction. The framework involves establishing the structure and then elaborating on its key components. Moreover, this framework has been applied in the creation of two distinct products - Polymer Portal and Manifold Flow Predictor. These products provide Simulation Software as a Service (SaaS) to users. SaaS is a model where software services are delivered through the internet. To assess the usability and user experience of these products, we conduct user surveys as an additional assessment tool. This assessment enables us to determine the preferable product out of the two. By adopting this approach, we have illustrated that customers can enjoy lower costs, more adaptable software services, enhanced user experiences, and superior software performance. In summary, our proposed framework offers a feasible solution for companies seeking to enhance their online presence and elevate customer satisfaction through enhanced services and experiences.

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